



2020-2021
ANNUAL REPORT

New Paths Forward

Lonesome Pine Regional Library

Start here... go anywhere.



a note about our journey



What a year of growth and change! The Lonesome Pine Regional Library is proud to constantly evaluate what it means to be a relevant institution in the modern age, and this year we had so much to evaluate. Between the adjustments for COVID-19 and the abundance of grants we were blessed to receive, our role in our community was constantly evolving. It is important to note that we do not implement new services and programs in exchange for the tried and true ones upon which our foundation was built; we implement them in addition to the services we have always provided, a natural complement to these existing purposes. After all, our resolve has always been the same: to stand as the cornerstone of access in our community - to knowledge, to connections, to resources, and to public information. This year we decided to study the ways in which we offered these things, and what we discovered is that there is nowhere to go but onward and upward. As we continue taking our journey forward, we would like to extend our gratitude to the Board of Trustees, our wonderful staff, our beloved patrons, the Institute of Museum and Library Services, Library of Virginia, the Virginia Department of Health, the Rapha Foundation, Jack Howard Gibbs Foundation, Phipps Foundation, and more for the support of our institution. Thank you for believing in our mission and for knowing the importance of the public library. No matter where we are on our path forward, we understand that it is always necessary to remember that one can *start here... go anywhere!*



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About us

MISSION

Lonesome Pine Regional Library will be the cornerstone of the region where children and adults can experience personal enrichment and connect with one another as we:

Promote the love of reading.

Excel at providing resources to customers of all ages.

Create welcoming spaces for our community.

VISION

Lonesome Pine Regional Library is the best place to discover, to learn, to imagine, to smile.

MOTTO

Start Here -- Go Anywhere

VALUES

We value the highest standards of excellence in everything we do:

Provide superior customer service.

Offer and advocate access for all.

Act with initiative, creativity, and flexibility.

Work together, with enthusiasm and optimism, to reach goals.

Create learning opportunities for professional and personal development.

Celebrate diverse opinions and ideas.

Leadership

BOARD OF TRUSTEES:

Lu Ellsworth - Chair
Virginia Stokes - Vice Chair, Secretary
Roberta Smallwood - Treasurer
Chris Allgyer
Earlene Lester
Jack Lewis
Carolea Newsome
Sheila Phipps
Ruth Gilliam
Jennifer Meade
Rebecca Scott


Wise County
City of Norton
Lee County
Wise County
Wise County
Wise County
Dickenson County
Dickenson County
Lee County
Scott County
Scott County

DIRECTOR & MANAGERS:

Regional Director
Wise & Big Stone Gap Branch Manager
Coeburn & St. Paul Branch Manager
Clintwood & Haysi Branch Manager
Pennington Gap Branch Manager
Rose Hill Branch Manager
Gate City Branch Manager
Regional Technical Services Manager

Julie Short
Jean Stanley
Hazel Jessee
Kimberley Rose
Audrey Evans
Lela Johnson
Stephanie Griffin
Nancy Sowards

IF OUR LIBRARIES ARE
TRAILS, THEY HAVE
THOUSANDS OF
DESTINATIONS.

 *Keokee Lake Loop Trail - Keokee, VA*

New access

The Library's electronic lockers have redefined the institution's accessibility. Patrons can use these 24/7 pick-up areas in places like:

- Community Center - Clinchco, VA
- Regency Towers - Norton, VA
- Town Hall - Appalachia, VA
- Each library branch





EVERY STEP FORWARD
IS A NEW OPPORTUNITY.



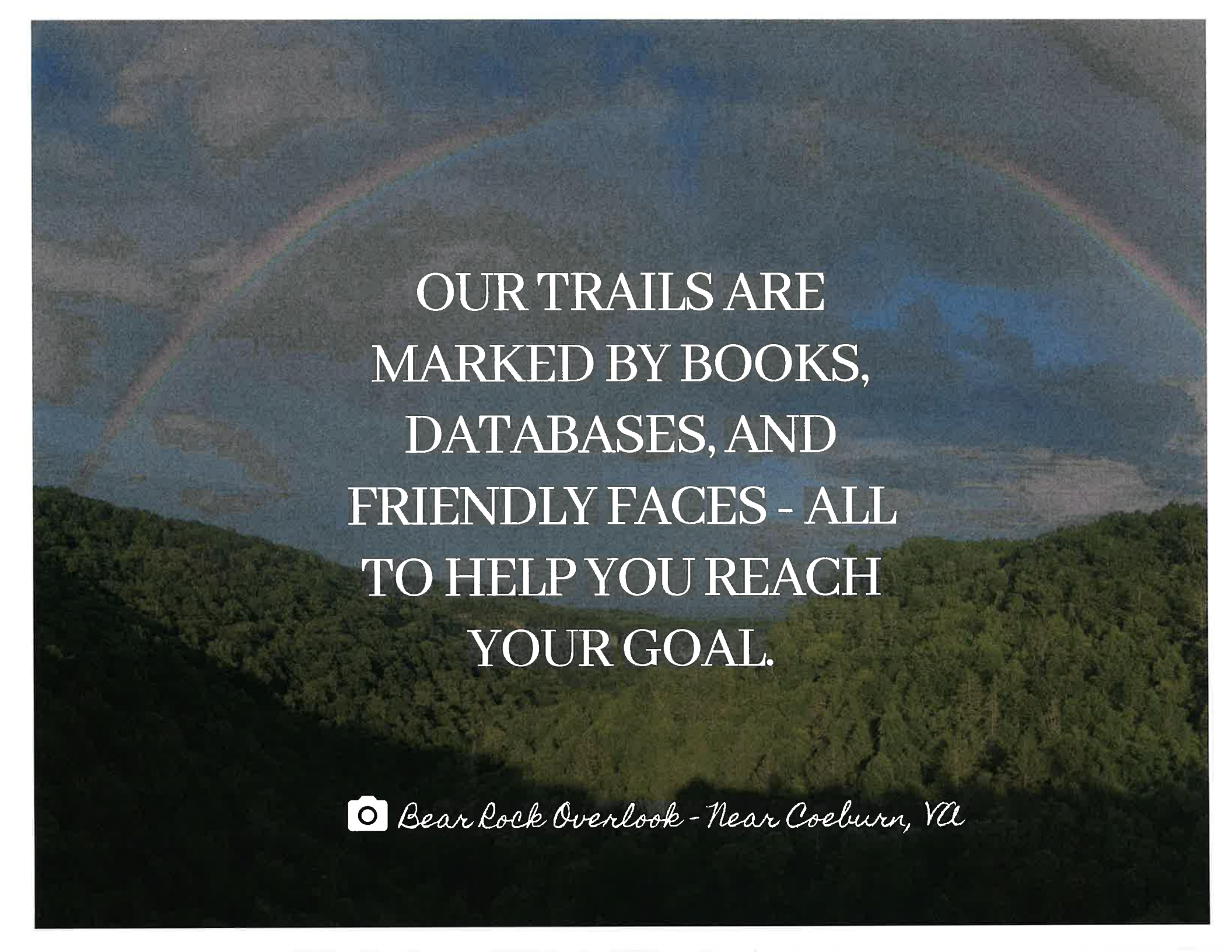
Birch Knob Overlook - Clintwood, VA

New technology



We recognize that offering patrons access to knowledge and networking in the 21st century involves the use of technology. We are proud to offer the following for check out:

- Hot Spots
- iPads
- ChromeBooks
- e-Books
- AudioBooks

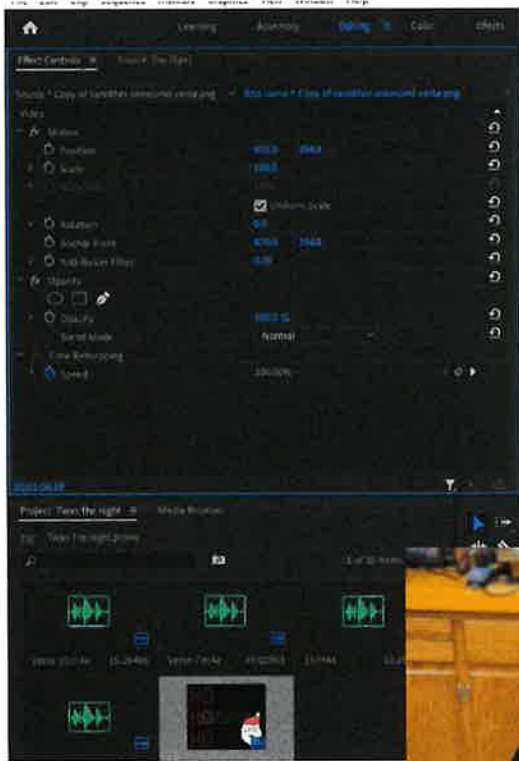


OUR TRAILS ARE
MARKED BY BOOKS,
DATABASES, AND
FRIENDLY FACES - ALL
TO HELP YOU REACH
YOUR GOAL.



Bear Rock Overlook - Near Coeburn, VA

New skillsets



The Library was proud to receive a training grant from the Institute of Museum and Library Services that funded our employees becoming trained in:

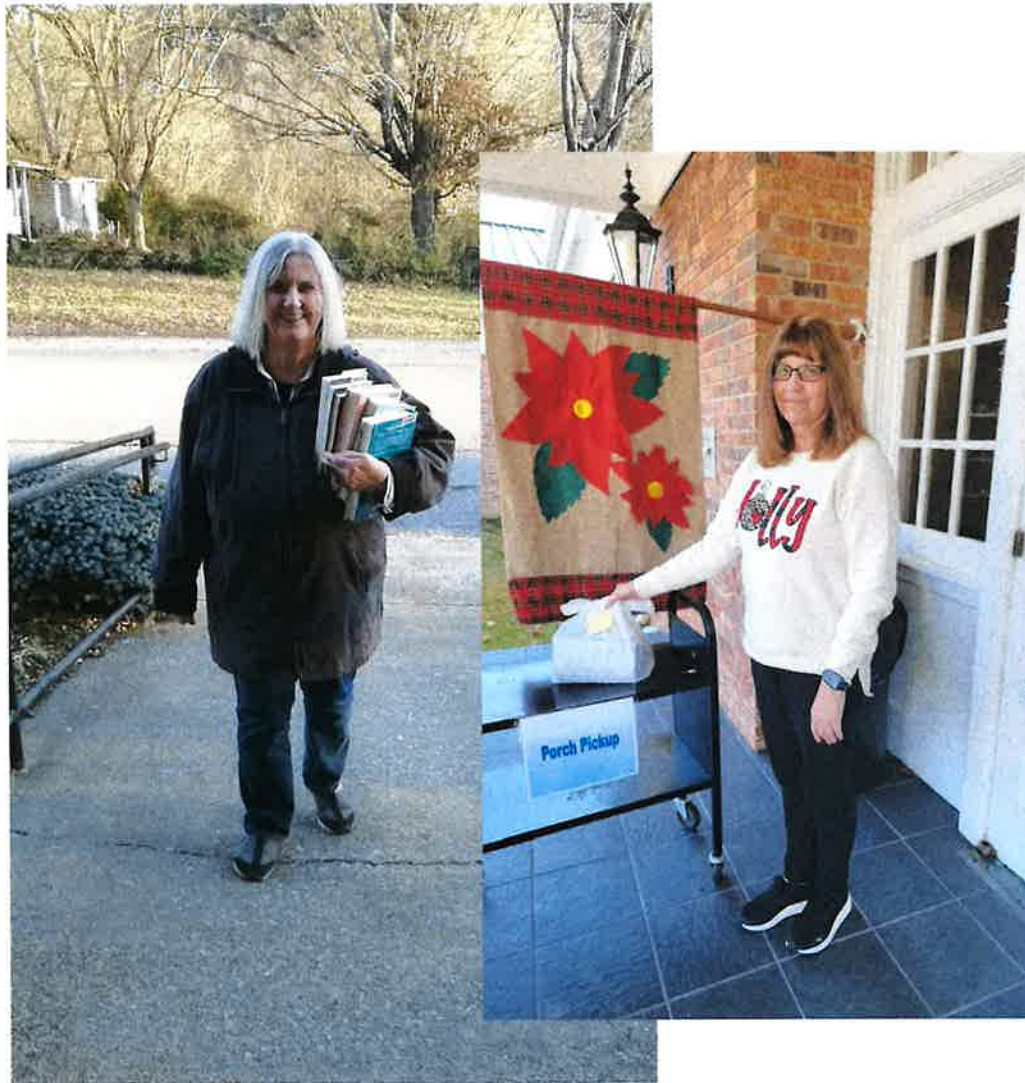
- Adobe InDesign
- Adobe PhotoShop
- Adobe Premiere Pro
- Microsoft Suite
- Young Adult and Children's Literature
- Digital Programming

SOME PATRONS
ENVISION AN END GOAL
ON THE TRAIL, WHILE
OTHERS NEVER LEAVE.



Roaring Branch Trail - Appalachia, VA

New territory



During the ongoing pandemic, we knew that our community needed access to information, entertainment, and community more than ever. Our librarians quickly adapted to a porch pick-up system for library materials. Group meetings were held on Zoom. Whether our doors are open or not, we remain committed to serving the residents of our region.



SOME PATRONS REMAIN
ON A FIXED PATH, WHILE
OTHERS FIND JOY IN
EXPLORING A BIT.

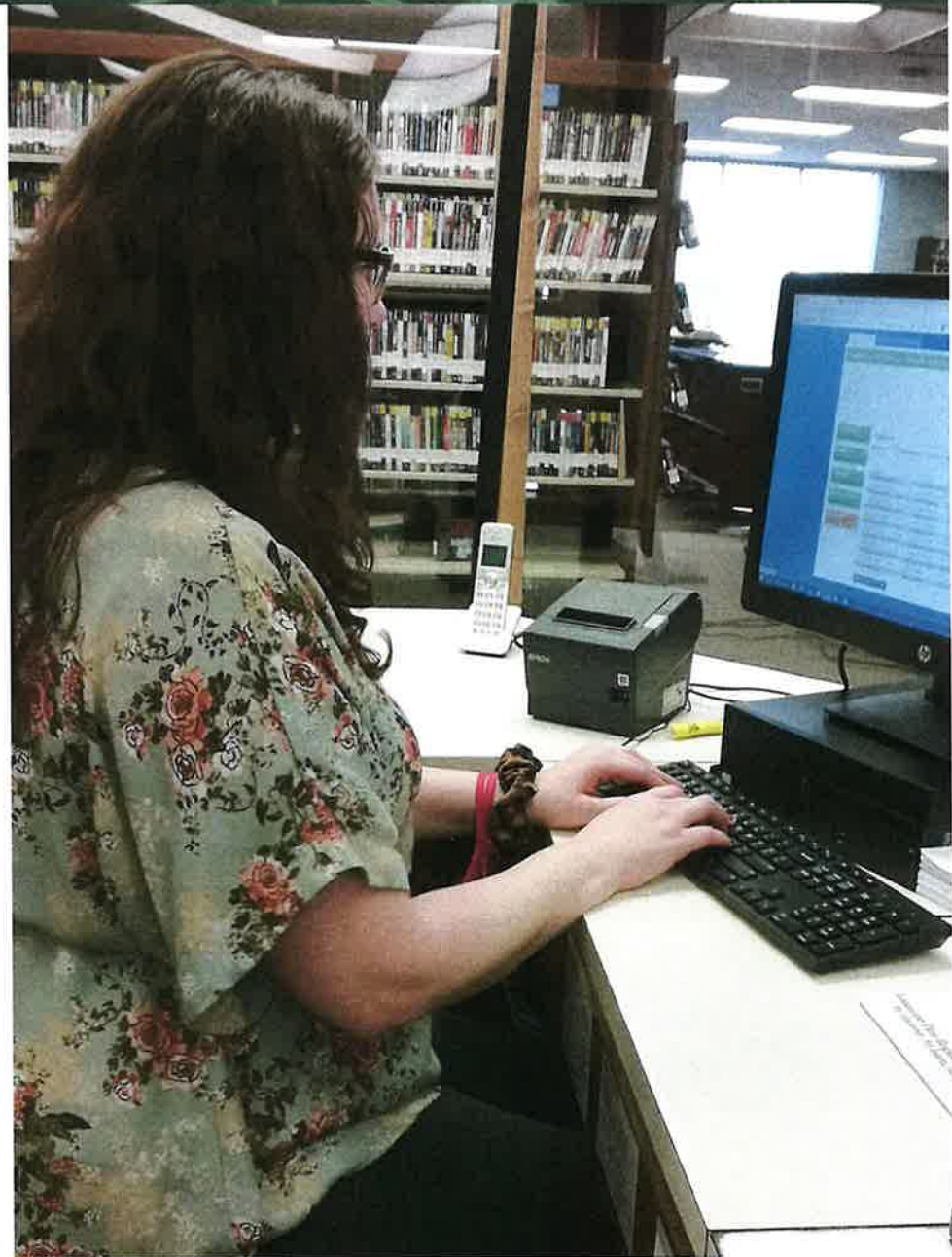


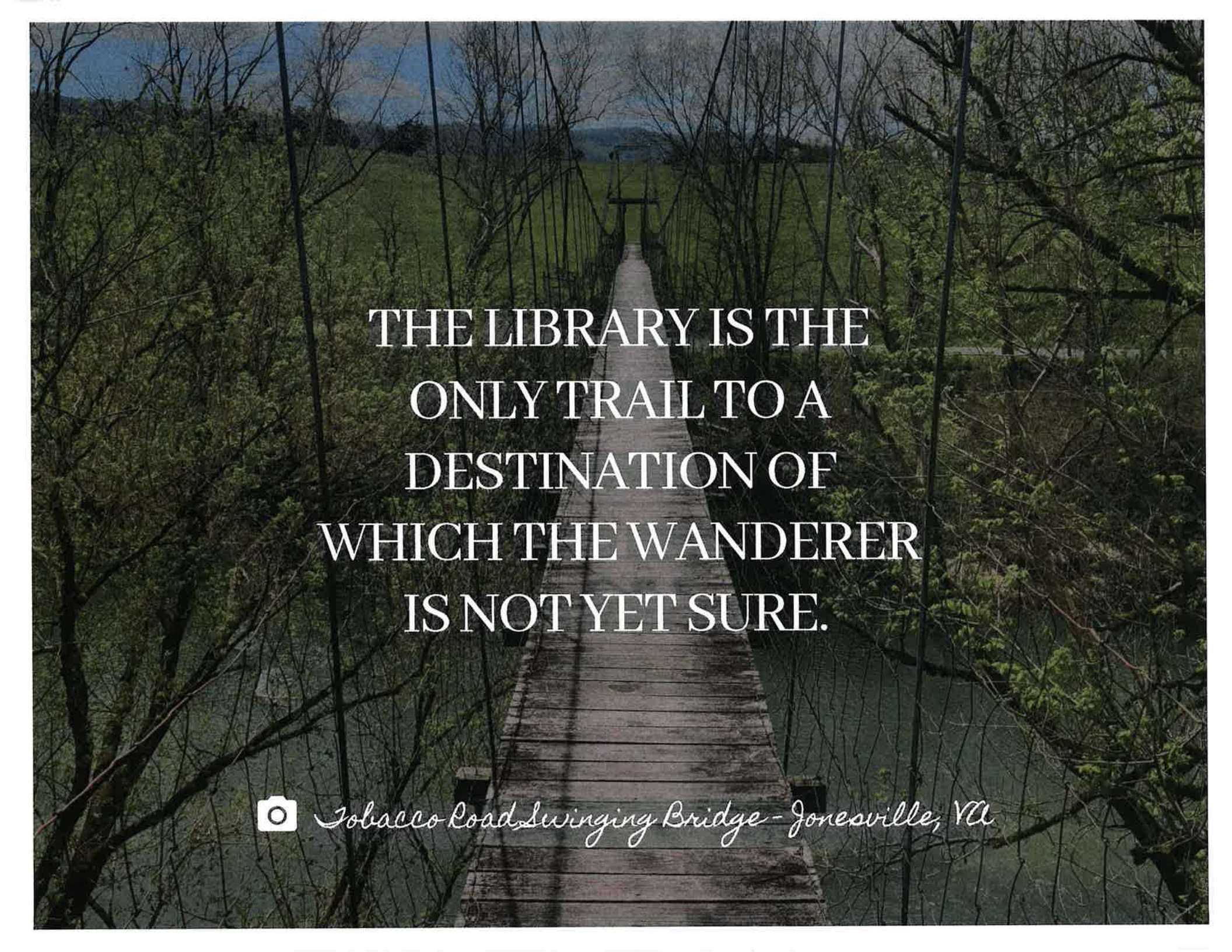
Blowing Hole spur on the Pine Mountain Trail Clintwood, VA

New databases

Our website is brimming more than ever with opportunities galore. Here are some of the new databases we are proud to offer:

- CreativeBug
- TumbleBooks
- Just for Kids
- JLG Digital
- Brainfuse



A wooden swinging bridge spans across a river, surrounded by dense trees. The bridge is made of wooden planks and is supported by ropes. The water is calm and reflects the surrounding greenery. The sky is overcast.

THE LIBRARY IS THE
ONLY TRAIL TO A
DESTINATION OF
WHICH THE WANDERER
IS NOT YET SURE.



Tobacco Road Swinging Bridge - Jonesville, VA

New avenues

In addition to stacks of wisdom and knowledge contained in the Library, we are also committed to providing more personal knowledge.

Our acquisition of *ancestry* empowers our patrons to learn more about the themselves in addition to the world around them.





ONLY THE TRAVELER
CAN DETERMINE WHERE
THE TRAIL GOES NEXT.



Hanging Rock Trailhead- Dungannon, VA

New friends



Two patrons attending "Expedition to India" sponsored by Lonesome Pine Regional Library and the Pro-Art Association

Lonesome Pine Regional Library was thrilled to forge new partnerships this year with organizations such as:

- Bland County Public Library
- Center for Workforce Innovation
- East Tennessee State University
- Pro-Art Association
- University of Virginia's College at Wise
- UVA-Wise Library



IF YOU ARE ALREADY
LOST, THIS TRAIL CAN
HELP YOU FIND YOUR
WAY HOME.

 *White Rocks via Ewing Trail - Ewing, VA*

New assistance



During porch pick-up, our librarians accepted the challenge of becoming personal "shoppers" to satisfy the varying tastes of our patrons. In addition, we now have a live chat option on our website, Library H3lp, to ensure that patrons have what they need at their fingertips.



THIS TRAIL WAS BUILT
UPON THE WORK OF
LIBRARIES DECADES
AGO.



Benge's Rock - Norton, VA

New goals

As outlined in Lonesome Pine Regional Library's Strategic Plan 2021-2025



Patron Experience

Provide an outstanding library experience for each patron.



Community Engagement

Bring people together to share ideas and collaborate.



Discovery and Learning

Create opportunities for our community to experience continuous growth.



Innovation

Embrace new technologies that empower our communities.



Facilities

Maintain clean, modern, and functional facilities to serve as cornerstones in our region.



Financial Stability

Meet the demands of today while securiing the future of our community libraries.

AND WE WILL CONTINUE
TO BLAZE AHEAD.



Sugar Hill Loop Trail - St. Paul, VA

Collection Holdings

	Wise	Dickenson	Lee	Scott	Mailbox	Total
Adult books	154,885	46,220	31,913	36,520	0	269,538
Juvenile books	53,235	18,208	18,708	15,816	0	105,967
Paperback books	32,719	11,729	3,612	8,121	20,695	76,876
Total books	240,839	76,157	54,233	60,457	20,695	452,381
Total audio books	4,105	1,932	1,199	1,748	2,760	11,744
Total music	4,245	1,269	714	1,026	3,568	10,822
Total video	10,993	4,988	2,137	2,828	0	20,946
Total other	373	123	43	127	0	666
Total holdings	260,555	84,469	58,326	66,186	27,023	496,559
Volumes added	5,534	3,112	1,347	1,877	234	12,104

Library Material Check-outs

	Adult	Juvenile	Audiovisual	Mailbox Library	Total
Wise	25,963	13,957	10,178		50,098
Big Stone Gap	10,564	7,900	3,557		22,021
Coeburn	7,905	9,304	4,870		22,079
St. Paul	7,281	6,910	4,722		18,913
Mailbox				1,057	1,057
Total Wise County	51,713	38,071	23,327	1,057	114,168
Clintwood	9,784	4,195	10,775		24,754
Haysi	5,231	1,648	5,495		12,374
Mailbox				4	4
Total Dickenson County	15,015	5,843	16,270	4	37,132
Pennington Gap	12,256	3,727	6,146		22,129
Rose Hill	2,696	251	1,988		4,935
Mailbox				438	438
Total Lee County	14,952	3,978	8,134	438	27,502
Gate City	14,750	9,310	4,224		28,284
Mailbox				222	222
Total Scott County	14,750	9,310	4,224	222	28,506
County Totals	96,430	57,202	51,955	1,721	207,308
Mailbox-Culpeper				444	444
eMaterials					16,665
26 Total				2,165	224,417

Financial Statement

Income

Local Governmental Funds	1,620,047
Contributed Services	54,704
Library Branch Income	51,437
State Aid Funds	486,848
Interest	2,413
Gifts and Donations	4,570
E-Rate Reimbursements	51,192
Miscellaneous	17,814
Grants	274,855
	2,563,880

Financial Statement

Expenses

Salaries	1,186,799
Employee Benefits	386,053
Building Maintenance and Utilities	194,446
Library Materials	140,004
Internet Connectivity	57,006
Shelving, Furniture, & Equipment	115,863
Equipment Maintenance	105,002
Postage and Supplies	40,370
Auto and Travel Expense	6,030
Grant Expense	230,865
Programming	18,508
Miscellaneous	5,018
Insurance and Contracted Services	63,286
	2,549,250

Financial Statement

Restricted Funds & Endowments

Howard & Hattie Cummings Endowment Fund (C.Bascom Slep Memorial Library)	13,588
Luther F. Addington & Lou Emma Addington Memorial Funds (Wise County Public Library)	89,249
Wise County Public Library Improvement Fund	11,936
Nelle T. Phillips Estate Fund (C.Bascom Slep Memorial Library)	1,131,728
Lee County Public Library Improvement Fund	335
Regional Van Replacement Fund	30,782
Coeburn Community Library Improvement Fund	1,520
Regional Compensated Absence Fund	25,761
J. Fred Matthews Memorial Library Improvement Fund	19,312
C. Bascom Slep Memorial Library Improvement Fund	554
Haysi Community Library Improvement Fund	34
	1,324,799

Wise County Public Library



Public Service hours per week	49.5
Square footage	25,274
Visitors	21,075
Public computer workstations	14
Public computer sessions	6,127
Number of children's programs	220
Number of adult programs	62
Program attendance	3,350
Items checked out	50,098
Items added	2,214

C. Bascom Slemple Memorial Library



Public Service hours per week	42
Square footage	10,081
Visitors	12,729
Public computer workstations	12
Public computer sessions	6,319
Number of children's and teen programs	181
Number of adult programs	25
Program attendance	1,692
Items checked out	22,021
Items added	1,478

Coeburn Community Library



Public Service hours per week	38
Square footage	8,760
Visitors	12,360
Public computer workstations	7
Public computer sessions	4,152
Number of children's and teen programs	242
Number of adult programs	10
Program attendance	2,315
Items checked out	22,079
Items added	972

J. Fred Matthews Memorial Library



Public Service hours per week	34
Square footage	5,212
Visitors	9,793
Public computer workstations	7
Public computer sessions	2,498
Number of children's and teen programs	225
Number of adult programs	12
Program attendance	2,101
Items checked out	18,913
Items added	870

Jonnie B. Deel Memorial Library



Public Service hours per week	46.5
Square footage	11,039
Visitors	15,749
Public computer workstations	10
Public computer sessions	2,480
Number of children's and teen programs	150
Number of adult programs	39
Program attendance	1,479
Items checked out	24,754
Items added	1,882

Haysi Community Library



Public Service hours per week	43.5
Square footage	3,200
Visitors	10,228
Public computer workstations	6
Public computer sessions	861
Number of children's and teen programs	159
Number of adult programs	27
Program attendance	1,287
Items checked out	12,374
Items added	1,230

Lee County Public Library



Public Service hours per week	49.5
Square footage	9,981
Visitors	17,976
Public computer workstations	10
Public computer sessions	5,591
Number of children's and teen programs	209
Number of adult programs	0
Program attendance	2,043
Items checked out	22,129
Items added	1,173

Rose Hill Public Library



Public Service hours per week	14
Square footage	1,700
Visitors	1,858
Public computer workstations	9
Public computer sessions	2,708
Items checked out	4,935
Items added	174

Scott County Public Library



Public Service hours per week	49.5
Square footage	7,502
Visitors	17,035
Public computer workstations	9
Public computer sessions	2,807
Number of children's and teen programs	230
Number of adult programs	8
Program attendance	1,355
Items checked out	28,284
Items added	1,877



Mailbox Library

Public Service hours per week	20
Total items	27,073
Items added	234
Items checked out	2,165
Interlibrary loans loaned	202
Interlibrary loans borrowed	101



Start here... go anywhere!

A preview of what's next:

Community technology classes
Increased hotspot outreach
New arts and games programming in every branch
Further employee education opportunities
Increased social media programming
COVID-19 testing access
Author chats
Increased partnership
Resume and cover letter assistance
Homework tutoring through Homework Help
Local school visits to promote the library
...and more!

The funding for these projects is allocated in part from the COVID CARES Act through the Institute of Museum and Library Services and administered by the Library of Virginia.

The funding for these projects was made possible in part by the FY2020 COVID-Cares Act, administered by the Institute of Museum and Library Services.

